



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No. 10/693,785
Filing Date Oct 24, 2003
Inventor Snover et al.
Group Art Unit 2171
Examiner
Attorney's Docket No.MSI-1737US
Title: Administrative Tool Environment

PRELIMINARY AMENDMENT

To: MS: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

From: Marcia A. Tunheim(Tel. 206-315-4001; Fax 509-323-8979)
Customer No. 22801

Dear Sir:

This communication is a Preliminary Amendment for amending claims and adding claims before examination begins.

Listing of Claims begin on page 2 of this communication.

Remarks begin on page 10 of this communication.

Adjustment Date: 03/01/2004 SDIRETAM
06/31/2004 397 RETA1 00000045 120765 106933785
01 FC:1202 198.00 CR

06/31/2004 397 RETA1 00000045 120765 106933785
01 FC:1202 198.00 DA

03/01/2004 SDIRETAM 00000006 120765 106933785
01 FC:1202 18.00 DA